

HOUSE REGULATIONS Version dated January 2023

The house regulations govern the rights and obligations of visitors during their time on the premises and in the event venues and areas of the Historische Stadthalle Wuppertal (hereinafter also referred to as 'place of assembly'). The relevant event organiser and the Historische Stadthalle Wuppertal GmbH as operator monitor the observance of these obligations by event visitors.

Visitors may only stay in the place of assembly during public events for which tickets are sold if they have a valid entry ticket. Guests of the event organiser are also permitted to stay. Visitors are required to take the seat indicated on the entry ticket for the relevant event and may only use the entrances allocated for this purpose. The ticket becomes invalid when visitors leave the place of assembly.

All the fittings and furnishings at the place of assembly must be treated with due care and respect. Everyone at the place of assembly must conduct themselves in such a way as not to injure, endanger, hinder or inconvenience others more than is unavoidable under the circumstances. Smoking is prohibited throughout the place of assembly. The same applies for electronic cigarettes.

For security reasons, rooms, parts of the building and open-air spaces may be closed off and visitors may be required to vacate them. Anyone who is present at the place of assembly and on the premises must immediately follow relevant instructions and leave the place of assembly without delay should an evacuation order be issued.

Cloakroom items, bag and body checks: For safety reasons, visitors may be prohibited from bringing bags and backpacks into the place of assembly and may also be required to check bags, backpacks and other items into the cloakroom for the customary fee. If no exclusions are in place, visitors must expect to undergo bag and body checks and also accept that the content of receptacles, coats, jackets and shawls may be checked. Visitors who refuse to have items secured by the inspection or security team that might pose a threat to the event or other visitors will be excluded from the event. Any visitor thus excluded is not entitled to a refund of the entry fee.

The Historische Stadthalle assumes no liability for valuables, money, keys left in bags, backpacks or clothing checked into the cloakroom!

Anyone noticeably and severely **under the influence of alcohol or drugs** will be excluded from the event and must leave the place of assembly. Any visitor thus excluded is not entitled to a refund of the entry fee. The provisions of the German Act for the protection of minors apply. Special provisions shall only apply following the express posting of notices at the box offices and entrance areas.

It is prohibited to bring any of the following items onto the premises:

- weapons or dangerous objects as well as objects that may be used as missiles and could injure people
- aerosol spray cans, caustic or staining substances, or pressurised containers for highly flammable or toxic gases, with the exception of regular pocket lighters and hairspray
- containers made of material that is fragile or may shatter
- fireworks, rockets, Bengal Lights, smoke powder, flares and other pyrotechnical items
- mechanical or electric sound generators
- any food and drink not purchased on site
- animals (with the exception of guide and assistance dogs and service dogs)
- racist, xenophobic or radical propaganda material
- sound- or video-recording devices for commercial use

Late admittance/re-admittance into the auditorium: For security reasons and in the interests of the artists and other visitors, visitors can on principle only be admitted/re-admitted to the auditorium (after leaving the auditorium during the performance) during a performance interval and without any entitlement to the seat number indicated on the purchased ticket. Only in exceptional circumstances, e.g. during performances with no intervals, can visitors be admitted after a performance has started, at a suitable point in time determined by the artistic director.

Minors under the age of 14 will be admitted only when accompanied by an adult. Any exceptions to this rule will be announced separately. Young people over the age of 14 have the same unrestricted access as adults. Event-specific special regulations, e.g. 'for trade visitors only', remain unaffected.

Right to one's own image: If employees of the operator, the organiser or companies commissioned by the operator or organiser take photos or make film and/or video recordings to report on the event, they must not be obstructed or in any way compromised. **Anyone entering or spending time in the place of assembly is hereby made aware through the present House Regulations of the performance of such recording work in the place of assembly. Recordings of participants and visitors at events may be published in accordance with paragraph 23 of the German Act on the Protection of the Copyright in Works of Art and Photographs (KunstUrhG).**

Volume levels at music events: Visitors are reminded that some events in the auditorium may reach noise levels that can contribute to long-term hearing impairment. To reduce the risk of hearing damage, we highly recommend the use of hearing-protection aids. In the case of such events, the organiser will make visitors aware of the attendant risks in the entrance area of the place of assembly and will, on request, provide them with hearing-protection plugs free of charge. The German noise abatement regulation TA Lärm (Protection of Neighbours), the regulation of the German Social Accident Insurance DGUV V3 (Protection of Employees) and DIN 15905 part 5 (Protection of the Audience) shall apply.

Exclusion orders apply to all current and future events held within the place of assembly. To apply for the lifting of an exclusion order, application must be made in writing citing the grounds. A decision will be made within three (3) months.

01/01/2023 Managing Director Silke Asbeck